CALIFORNIA CASE MANAGEMENT SYSTEM CERTIFICATION (2002)
DEPARTMENT OF MOTOR VEHICLES SCRIPT – Version 2b JUVENILE DMV

Case Event	Tasks	Expected Outcomes		Function
Please use the case scenarios listed below.	See below.	See below.	8.1.2	A. Demonstrate integrated California Department of Motor Vehicle (DMV) access with bi-directional data exchange. B. The application should: b. Apply fees and fines; c. Submit license holds and releases; d. Generate and submit required abstracts; e. Generate exception reports. C. Meet requirements as specified in the State of California, Department of Motor Vehicles, Abstract Reporting Manual (DL630) and Fixed Field Data Format Inquiry Manual (DL 578).

NOTES: **Driver's License Numbers beginning with 'I' are test database numbers, not valid DL numbers.**
For evaluation purposes please use AOC's requestor code and agency/court code, which will be distributed at the evaluation session.

#	Case Event	Tasks	Expected Outcomes
1a.	**DMV RECORD INQUIRY BY DL#** Operator checks Driver's license history (priors) for Wes Lam, CDL # is I8409786, DOB is 05/15/86.	**Process DMV inquiry by DL#** Enter the required information for the DMV transaction, e.g., transaction code, court requester code, operator code, Driver's License number.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date.
1b.1	**DMV RECORD INQUIRY BY DL#, NO RECORD (IN STATE)** Operator checks Driver's license history (priors) for Tatyana Dombrova, CDL # is I8409787, DOB is 11/11/85.	**Process DMV inquiry by DL#** Enter the required information for the DMV transaction, e.g., transaction code, court requester code, operator code, Driver's License number.	Display that the record does not exist or appropriate error message retrieved from DMV.
1b.2	**DMV RECORD INQUIRY BY NAME & DOB,)** Operator retries DMV inquiry for Tatyana Dombrova, this time searching by Name and DOB.	**Process DMV inquiry by Name & DOB** Enter required information for the DMV transaction; transaction code, court requester code, operator code, name & DOB	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date.

#	Case Event	Tasks	Expected Outcomes
1c.	**DMV RECORD INQUIRY BY DL#, , NO RECORD (OUT OF STATE)** Operator checks Driver's license history (priors) for Conan Agostini, New York Driver's License Number is NY8409703, DOB is 11/15/86.	**Process DMV inquiry by DL#** Enter the required information for the DMV transaction.	Display that the record does not exist or appropriate error message retrieved from DMV.
1d.	**DMV RECORD INQUIRY BY DL#, OPERATOR ERROR** Operator checks Driver's license history (priors) for Wes Lam, CDL # is I8409786, DOB is 05/15/86. Operator enters CAI8409786 as driver's license number.	Enter the required information for the DMV transaction. Enter driver's license number.	Display error information from DMV.
2a.	**RECORD AND SEND FAILURE TO APPEAR (FTA) HOLD INFORMATION** Operator records Maria Verdinetti failed to appear at court on 08/28/02 on case # CJ10002 CDL # is I8409788, DOB is 08/05/85	Enter FTA information and send transaction to DMV.	Display FTA hold was successfully sent, along with DMV return code.

#	Case Event	Tasks	Expected Outcomes
2b.	**DMV RECORD INQUIRY, RETRIEVE FAILURE TO APPEAR (FTA) HOLD INFORMATION** Operator checks Driver's license history for Maria Verdinetti, CDL # is I8409788, DOB is 08/05/85.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date, FTA flag.
2c.	**RECORD AND SEND FTA RELEASE INFORMATION** Maria Verdinetti appeared in court on 09/25/02 and sends DMV the FTA release information. CDL # is I8409788, DOB is 08/05/85.	Enter the required information for the DMV transaction.	Display FTA release was successfully sent, along with DMV return code.

#	Case Event	Tasks	Expected Outcomes
3a.	**RECORD CONVICTION AND SEND ABSTRACT, DISPOSITION SUSPENSION** On 06/15/02, Fernando Bergson admits to VC 23140(a) on Case # CJ10004, License is suspended per VC 13202.5 (Note: A132025 must appear on abstract along with disposition code D), and Bergson is order to complete program per VC 23502 CDL # is I8409789, DOB is 08/09/86.	Enter the required information for the DMV transaction.	Display fine information was successfully sent, along with DMV return code.
3b.	**AMEND DISPOSITION AND SEND AMENDED ABSTRACT** On 08/27/02 Fernando Bergson returns to court, has not reported to or completed program. Judge orders license revoked. Operator amends disposition on case. Amended abstract sent	Enter amended information, and send transaction to DMV.	Display information was successfully sent, along with DMV return code.

#	Case Event	Tasks	Expected Outcomes
4a.	**RECORD CONVICTION AND SEND ABSTRACT WITH DISPOSITION CODE FOR FINE & JUVENILE HALL** Operator records that Arnold Wong was found guilty of VC 23109(a) on 08/15/02, sentenced to $200 fine due on 09/16/02, and 2 days in Juvenile Hall CDL # is I8409790, DOB is 11/30/86.	Enter the required information for the DMV transaction.	Display Abstract of Conviction was successfully sent, along with DMV return code.
4b.	**CORRECT DISPOSITION AND SEND CORRECTED ABSTRACT** Operator realizes the Judge did not order Juvenile Hall time for Arnold Wong, corrects the case record, corrected abstract is sent. (Note: The disposition code of fine is not removed.)	Enter the required information for the DMV transaction.	Display information was successfully sent, along with DMV return code.

#	Case Event	Tasks	Expected Outcomes
5a.	**RECORD AND SEND FAILURE TO PAY (FTP) HOLD INFORMATION** Arnold Wong failed to pay $200 fine due on 09/16/02. Notice per VC 40509.5(d) has been sent. On 09/27/02, FTP hold sent to DMV CDL # is I8409790, DOB is 11/30/86.	Determine fine is past due, and send transaction to DMV.	Display FTP hold was successfully sent, with 40509.5 flag count, and DMV return code.
5b.	**RECORD AND SEND FTP RELEASE INFORMATION** Operator records that Arnold Wong paid $200 in full on 09/17/02 and sends FTP release. CDL # is I8409790, DOB is 11/30/86.	Enter the required information for the DMV transaction.	Display FTP release was successfully sent, along with DMV return code.